



Cadillac
Fairview

November, 2008

To Whom It May Concern:

Protocol Environmental Solutions Inc has worked as a contractor for Cadillac Fairview for over 2 years. Over this time period, Protocol has been contracted to repair and maintain our concrete structures at various locations in.

They have completed concrete repair work that includes, crack repair, waterproofing, parking structure maintenance, indoor overhead ceiling repair, epoxy painting floors, membrane repairs and consultation on different situations that have arisen with our buildings. Repairing concrete, stopping leaks and improving maintenance can be extremely difficult. I have always found the work they performed to be skillfully and successfully completed. I've been impressed with their concrete repair products and the effectiveness with which they worked in a variety of concrete applications.

Protocol's sales and work crews conduct themselves with a high degree of professionalism and integrity at all times. Work crews were flexible when working projects that often had to be completed after hours to minimize facility disruption. Projects have been completed in a timely and efficient manner.

I would definitely recommend Protocol as a contractor and I plan to continue utilizing their services at our facilities in the future.

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