

# EasyPark

*Mission: To operate safe, friendly and convenient parking that supports the economic vitality of our community.*

November 6, 2008

To Whom It May Concern:

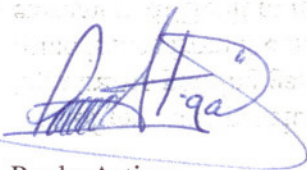
Protocol Environmental Solutions Inc, has worked as a contractor for Easy Park for the past several years. We have used their services for a variety of concrete cleaning, repair, maintenance prevention and waterproofing issues.

One of the most problematic areas we faced were the 4 large stairwells at one of our most high traffic parking garages. Due to the high traffic usage and the odors, staining and urine issues from the homeless individuals that frequented these areas, the concrete was extremely difficult to maintain and preserve. Protocol treated these areas with their proprietary concrete membrane treatment. This permanent treatment prevents stains and liquids from penetrating the concrete which cause offensive odors, surface erosion and potential leaking problems. The odors and staining were completely removed and to this day these stairwells are easy to clean and continue to be odor free. This has helped reduce the amount of chemical and maintenance needed.

I found that Protocol completed their projects with great attention to detail and always conducted themselves professionally. All projects were completed in a timely and efficient manner.

I will continue to work with Protocol and would definitely recommend them as a contractor as well as their Integra Concrete Protection products.

Sincerely,



Paulo Artiga

EasyPark

Supervisor of Quality Assurance/Maintenance

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Managed by the Parking Corporation of Vancouver